HACCP-Based SOPs

Handling a Food Recall
(Sample SOP)

PURPOSE: To prevent foodborne illness in the event of a product recall.

SCOPE: This procedure applies to school nutrition employees who prepare or serve food.

KEY WORDS: Food Recalls

INSTRUCTIONS:
1. Train school nutrition employees on using the procedures in this SOP.
2. Follow state or local health department requirements.
3. Review the food recall notice and specific instructions that have been identified in the notice.
4. Communicate the food recall notice to feeding sites.
5. Hold the recalled product using the following steps:
   • Physically segregate the product, including any open containers, leftover product, and food items in current production that contain the recalled product.
   • If an item is suspected to contain the recalled product, but label information is not available, follow the district’s procedure for disposal.
6. Mark recalled product “Do Not Use” and “Do Not Discard.” Inform the entire staff not to use the product.
7. Do not destroy any USDA Foods without official written notification from the State Distributing Agency, USDA Food Safety Inspection Services (FSIS), or state or local health department.
8. Inform the school district’s public relations coordinator of the recalled product.
9. Identify and record whether any of the product was received in the district, locate the food recall product by feeding site, and verify that the food items bear the product identification code(s) and production date(s) listed in the recall notice.
10. Obtain accurate inventory counts of the recalled products from every feeding site, including the amount in inventory and amount used.
11. Account for all recalled product by verifying inventory counts against records of food received at the feeding site.

MONITORING:
School nutrition employees and school nutrition manager will visually observe that school sites have segregated and secured all recalled products.
HACCP-Based SOPs

Handling a Food Recall, continued
(Sample SOP)

CORRECTIVE ACTION:
1. Retrain any school nutrition employee found not following the procedures in this SOP.
2. Determine if the recalled product is to be returned and to whom, or destroyed and by whom.
3. Notify feeding site staff of procedures, dates, and other specific directions to be followed for the collection or destruction of the recalled product.
4. Consolidate the recall product as quickly as possible, but no later than 30 days after the recall notification.
5. Conform to the recall notice using the following steps:
   a. Report quantity and site where product is located to manufacturer, distributor, or State agency for collection. The quantity and location of the affected USDA Foods must be submitted to the State Distributing Agency within 10 calendars days of the recall.
   b. Obtain the necessary documents from the State Distributing Agency for USDA Foods. Submit necessary documentation for reimbursement of food costs.
   c. Complete and maintain all required documentation related to the recall including:
      • Recall notice
      • Records of how food product was returned or destroyed
      • Reimbursable costs
      • Public notice and media communications
      • Correspondence to and from the public health department and State agency

VERIFICATION AND RECORD KEEPING
School nutrition employees will record the name of the contaminated food, date, time, and the reason why the food was discarded on the Damaged or Discarded Product Log. The school nutrition manager will verify that appropriate corrective actions are being taken by reviewing, initialing, and dating the Damaged or Discarded Product Log each day. Maintain the Damaged or Discarded Product Logs for a minimum of 1 year.

DATE IMPLEMENTED: ____________________ BY: ____________________

DATE REVIEWED: ____________________ BY: ____________________

DATE REVISED: ____________________ BY: ____________________

Adapted from: Institute of Child Nutrition. (2013). Responding to a Food Recall. University, MS: Author.